

Stormwater Impervious Surface Reassessment (2014) (*revised schedule*)

Impervious surface was last mapped in 2004 using the best technology available at the time.

As part our effort to ensure that we are charging our directly assessed customers based on the best measurement of impervious surface available, we are undergoing an impervious reassessment using more recent aerial photos in which we are identifying impervious surfaces visually (parcel by parcel) rather than relying solely on computerized land use classification algorithms.

As a result of this effort, the ISUs (impervious surface units, 1 ISU = 1,000 sq. ft.) for *some* properties may increase or decrease slightly, thus changing the monthly amount that directly assessed property owners pay for their stormwater fee.

While changes relating to an increase or decrease in the amount of measured impervious will be applied uniformly across all directly assessed customers as of October 1, 2014, any major billing errors (such as our finding a parcel which has not previously been captured in our billing database) will be corrected immediately.

Customers may continue to request a stormwater fee review through billing services (863-4501) if they wish to dispute the amount of impervious currently assessed for their property. In the case of a direct request for a stormwater fee review, the new measurement will be effective as of the date of the request.

Schedule

- August 15, 2014: Scheduled date for completion of re-assessment
- August 2014: On-line mapping tool will be available so that property owners can review any changes to their impervious surface measurement and monthly charge. A note will go out on Water/Wastewater/Stormwater bills notifying customers of the availability of the data. Customers with significant changes in impervious surface measurements will be directly notified on their August bills.
- October 1, 2014: Scheduled effective date for application of any ISU changes to customer stormwater accounts
- November 2014: New ISUs appear on November Stormwater bills.

The schedule has been revised to ensure that we have the most accurate database possible and to allow us additional time to identify and notify customers with significant increases in impervious in advance of the billing.

